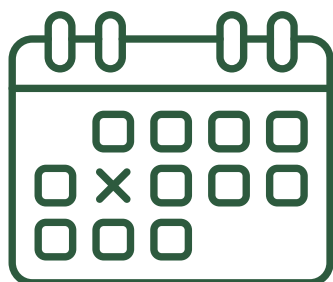


Before my fitting...



Double check your order confirmation to ensure it is all correct and make us aware of any errors or changes ASAP. Please ensure that you have paid your deposit when you place your order.



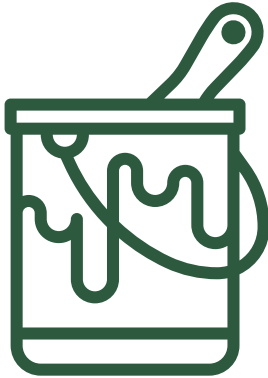
If you need to move your fitting date for any reason, please let us know as soon as you can with plenty of notice.

Please ensure the areas are made as clear as possible before we arrive. This includes removing furniture, electricals, toys, ornaments, clothes, rugs and any other items in the area.



We appreciate you may not be able to remove larger/heavier items, such as wardrobes, beds, pianos etc. So please make us aware of these in advance as we may need to allow additional time or add additional costs. Any items we are required to move, will need to be emptied and cleared beforehand.

Whilst every care will be taken, furniture is moved at your own risk. 1/2



We'd advise leaving fresh paint as long as possible to harden before we come to fit. While we try to be as careful as possible, some carpets can have particularly hard backings which can scratch or mark paintwork. Of course, if you have spare paint we would be happy to touch up any damage before we leave.



Please let the shop or the fitters know if you would like to keep any offcuts. For carpet we can have these edged to make mats, so please ask one of the team if you are interested.



We take all feedback seriously and we'd love to hear how everything was for you! The best way is to either email us or leave a review on our Google page.